

From: Amy Brewster-Brown
Sent: 23 March 2018 16:22
To: HCO
Subject: Pro-Uber's license renewal

To whom it may concern,

Uber is a safe way for me to get home when I am out by myself or with friends who may not live by me. I live in Hangleton so getting home from town can take a while especially when on a night out as the buses come once an hour. Using Uber means I can get home fairly quickly, for a fairly reasonable price and is in my mind a safer taxi company than a taxi in the bays due to the driver rating system. Using Uber also means that once my taxi is booked I know where it is picking me up from and how long it will take meaning I am not waiting in the cold and alone for a taxi/bus.

In my experience the drivers have always driven safely and not too fast unlike some taxi drivers and the drivers have a good manner and always pleasant to talk to. I was coming home late from London and had missed the last bus home as it was a Sunday. It was freezing cold and within 10 minutes of me stepping off the train I had ordered my Uber, the driver had arrived, picked me up and had a lovely conversation with me about my day and his day. This extra engagement from the driver makes you feel more comfortable in the taxi and a more pleasant journey.

I am pro-Uber and support the license renewal as they offer me a safe and easy way to and from home!

Best Wishes,

Amy Brewster-Brown

